



2224 W. Southern Avenue, Suite 2
Tempe, AZ 85282

810 S. Alma School Rd, Suite 2A
Mesa, AZ 85210

2055 N. Grand Ave.
Nogales, AZ 85621

2510 N. Trekeil Rd
Casa Grande, AZ 85122

August 10, 2020

Dear Pinnacle Students and Parents/Guardians:

Pinnacle Charter Schools will be open and welcoming back students on Monday, August 17, 2020 for on-site learning opportunities and support services. Students will have the flexible option to work from home using our MStar Learning Platform and all of our distance learning tools available in MCloud or attend the school site as needed for in-person support and tutoring from our instructors and paraprofessionals. We understand our alternative school population faces many obstacles in their personal lives and education and we want to assure all stakeholders that we will be here to continue to assist students in achieving their educational goals.

Upon enrollment all students will choose full-time online instruction or on-site distance learning. Students choosing on-site distance learning will be able to work from home with all of our courses and instruction delivered via the internet, email, phone, chat and AdobeConnect. In addition, on-site distance learning students will be able to visit the on-site school for in-person learning opportunities and support services during all regular school days and times. All school sites and learning centers will be open Monday-Friday 7:30 am to 4:00 pm excluding holidays, school breaks, and Pinnacle staff sponsored professional development. See school calendar.

Whether students plan to work from home or visit the on-site school regularly, all on-site distance learning students will have to complete 30 hours of online time recorded in the MStar Learning Platform. High school students in grades 9-12 must complete 30 hours per week and middle school students in grades 6-8 must complete 30 hours per week. The MStar Learning Platform and all course work is accessible 24 hours a day, seven days a week; however, all online instructors and support staff are only accessible during regular school hours. Students are expected to work at least five days a week for 5-6 hours per day to complete the weekly time requirements. If a student is not meeting this requirement, the school's Drop Out Intervention Specialist will contact the student and or parent/guardian as needed. Please contact your school directly or call 480-755-8222 to report any extended absences or attendance and time concerns.

All students working from home should expect regular communication from their on-site Instructional Intervention Specialist and the Drop Out Intervention Specialist. Phone numbers and email addresses should remain current and it is expected that students and parents/guardians respond to all phone calls and emails as needed. Please contact your school directly or call 480-755-8222 to reach your school staff.

For students receiving Special Education services, all IEP meetings and services will be provided as normal by the STEPS team. All services will be provided as prescribed in the student's IEP via in-person



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on-site meeting or telephone conference or internet video conference. Please contact Jennifer Starkey or Dennis Fletcher for questions or concerns. jstarkey@mgrmedu.com or dfletcher@mgrmedu.com.

For students receiving ELL support, all ELL support and services will be provided as normal by the ELL team. All support and services will be provided as prescribed by the students ELL needs via in-person on-site meeting or telephone conference or internet video conference. As normal, students in need of - AZELLA testing will be contacted for in-person on-site testing days and- times. Please contact Maria Neuman or Catalina Baldenegro for questions or concerns. Maria.neuman@mgrmedu.com or catalina.baldenegro@mgrmedu.com.

All staff, students, parents/guardians and visitors will be expected to follow all current Center for Disease Control and Prevention (CDC) and Arizona Department of Health Services guidelines for schools and businesses. This includes:

- Staying home when sick
- Physical distancing
- Classroom physical distancing and reduced classroom capacities
- Mandatory face coverings
- Daily temperature checks
- Enhanced cleaning and safety procedures
- Only one visitor per student

Please contact your School Leaders for any further questions or concerns regarding your student's personalized learning plan.